RESOURCE GUIDE Charlevoix & Emmet Counties

Meeting your needs through community support & resources makes your family strong! P.O. Box 2401, Petoskey, MI 49770 www.ceuw.org \cdot (231) 487-1006

This publicaton is brought to you by Char-Em United Way



Char-Em United Way

<u>CONTENTS</u>

- 28 Aging Services
- 6 Counseling & Crisis Services
- 29 Disability Services
- 8 Education & Parenting Services
- 20 Employment Services
- 14 Food Assistance
- 20 Government & Legal Services
- 18 Health Services
- 24 Housing & Utility Assistance
- 25 Native American Services
- 27 Philanthropy & Volunteerism
- 26 Support Groups
- **30** Transportation Services
- 30 Veteran Services



Cover photo courtesy of A13 Studios



Monday-Thursday, 10am-8pm Friday & Saturday, 10am-5pm Sunday, 1pm-5pm

220 W. Clinton Street Charlevoix • 574-2651 www.charlexoixlibrary.org



EMMET COUNTY PUBLIC BUS SERVICE

EMGORIDE.COM

CALL EMGO when you need a ride to or from work, school, appointments, or to most areas of Emmet County. Full rate \$4 for rides under 5 miles. Over age 60, rides for half off. Transport your bike for 50 cents more.

CALL 866-731-1204

Service operates Monday-Friday, 6:00 a.m. to 5:30 p.m.

EARN A FREE RIDE WHEN YOU BUY AND USE UP A \$20 PUNCH CARD!

Providing real solutions for individuals & families.

CALL US TODAY TO GET STARTED ON THE RIGHT PATH.

SERVICES:

- Individual, Family, Group Therapy, & Marriage Counseling
- Substance Abuse & Mental Health Evaluations
- Medication Management For Adolescents and Adults
- Genetic Testing for Medication Monitoring
- Specializing in Emotional/Development Disorders for Adolescents
- Crisis Intervention
- Partnering with primary care provider to optimize medication therapy
- DBT-CBT
- IVA-2 testing / ADHD testing
- Play therapy / EMDR therapy

Great Lakes Psychiatric Counseling & Outpatient Psychiatric Services

231-487-6076

IN NETWORK PROVIDER FOR: BlueCross/BlueShield, BCN Priority Health, McLaren Commercial, Tricare & Medicare Patients

PSYCHIATRISTS

Kevin Batterbee D.O.

MENTAL HEALTH NURSE PRACTITIONERS

Anthony DiLoreto DNP-BC Geraldine Dorris PMHNP-BC Natalie Ducastel PMHNP-BC

THERAPY

Derek Johnson LMSW Ginger Fricke LMSW Kristen Herriman LPC

<u>NURSING</u>

Moriah Schultz RN, Practice Manager



For Referrals: Call (231) 487-6076 e-mail mschultz@greatlakesttc.com or visit www.greatlakesttc.com (Flexible scheduling – offering nights & weekend appointments) Lo

2206 Mitchell Park Drive, Suite 10 Petoskey, MI 49770 Located Near Intersection of Division and Mitchell Street

INTRODUCTION

Submitted by Rebeca Otto, Community Engagement Director, Char-Em United Way

avigating through life can be filled with challenges. But you don't need to do everything alone. Our community has many agencies dedicated to meeting your needs. Inside this Family Resource Guide, you will find those agencies listed generally by category. At the other end of those phone numbers and emails are individuals committed to being of service to you and your family. In addition to this guide, our community has another resource in 211, a free information and referral line that is available by phone, chat, text or web. Trained information and referral specialists can walk you through resources for which you may qualify, what documentation may be required by that agency and how to contact them.

A resilient community supports all of its citizens and makes sure that no one is alone when they are struggling. Ensuring that everyone can access those supports, build resilience and connect helps protect our most vulnerable populations. Our goal at Char-Em United Way is to ensure that every person in our community is able to find the resources to help them when they find themselves in a time of need.

The next Family Resource Guide will be released in 2021. If you are a human service, nonprofit or governmental organization and would like to be listed in the next guide, please send your information to: info@ceuw.org.

Who we are... our initiatives... where we are... & why it matters!

WHO WE ARE:

Char-Em United Way improves lives in lasting and impactful ways by mobilizing the caring power of Charlevoix and Emmet Counties. We do this by focusing on providing support to those living below the ALICE threshold. ALICE stands for Asset Limited, Income Constrained and Employed - the working poor who are struggling to make ends meet, even after often working more than one job. Our initiatives support ALICE and our program grants align with this purpose as well. Our vision is to unite the people and resources of Charlevoix and Emmet Counties to build strong communities where everyone achieves their fullest potential.

OUR INITIATIVES:

The Business Resource Network (BRN) provides a job coach to participating organizations. This job coach helps employees overcome obstacles that keep them from being successful professionally and personally which in turn helps the employers with retention costs.

Dolly Parton's Imagination Library mails a book per month directly to kiddos ages of birth to 5 years old in Charlevoix and Emmet Counties. On average there are 1500-1600 kids registered! This program helps to promote childhood literacy in our community by giving children an athome library that creates excitement about literacy and reading. Since the inception of the program, we have mailed over 115,000 books.

211 is a free service that is available to everyone. The 211 database is continuously updated with nonprofit, religious and service based organizations who offer free or low-cost services/goods in our community. This means all available resources are found in ONE PLACE, just a phone call, text or website click away. The Information & Referral Specialist is trained to ask questions that help paint the big picture of the caller's needs, which may have initially been a request for food help. After the call, this community member could have resources for not only food, but also help with transportation, childcare, mental health services, and home or utility assistance. Most services listed in this Resource Guide are found by calling 211.

WHERE WE ARE:

Char-Em United Way Initiatives support individuals and families in Charlevoix and Emmet Counties. Our physical office is in Petoskey, however our team is mobile and travels as needed to do the good work in our community.

WHY IT MATTERS:

We help build strong communities by uniting the people and resources in our communities. We are a small but mighty United Way with two full-time staff members and a Board of Directors. The Board of Directors believes in keeping our donations local, so their contributions are designated to cover the United Way Worldwide and Michigan United Way dues so that all other donations remain 100% local, supporting the initiatives that directly impact our community. We fight for the Health, Education and Financial Stability of every person in our community and we are able to do that because of the Power of U! Where there is need, U are there. Where there is despair, U bring hope. That's the Power of U, the Power of United Way and people like you to be everyday heroes in our community. Because of you, United Way is the voice for the unheard. A champion for the underserved Unleash the Power of U

CONTACT:

Rebeca Otto, Community Engagement Director Email: Community@ceuw.org Phone: 231-487-1006 Website: www.ceuw.org

Give your child a healthy start!

We offer free newborn home visits, hearing and vision screenings, support for pregnant moms and families from birth to age 5, and can provide assistance for families with children who have special needs.



Feel like you don't know where to start?

We can help

Call us at 1-800-432-4121.



QUALITY, AFFORDABLE DENTAL CARE



for everyone

Call us to learn more - 1-877-321-7070

We accept:

Medicaid Plans | MIChild | Healthy Michigan Plan | Private Insurance | Uninsured

dental clinics north.org

Emergency Dial 9-1-1 for ambulance, police, fire

Poison Control (800) 222-1222

Report Child/Adult Abuse and Neglect (855) 444-3911

Women's Resource Center 24/7 Sexual Assault/Domestic Abuse Hotline (231) 347-0082 or (800) 275-1995 North Country Community Mental Health Emergency Services Business Hours:

(877) 470-7130

After Hours: (877) 470-4668

Suicide Prevention Crisis Hotline (800) 273-8255

American Red Cross

Blood Services (231) 753-3253 www.redcrossblood.org

Disaster Emergency Services

(231) 947-7286 ext. 7411, 7412, or 7417 www.redcross.org

Health & Safety (CPR, First Aid, etc.)

(231) 947-7286 ext. 7418 or 800-Red Cross/800-733-2767 Option #3 / www.redcross.org

Military Services Assistance/ Service to Armed Forces

(877) 272-7337 www.redcross.org

BASES

(231) 547-1144 208 W. Lincoln St., Charlevoix, MI 49720 www.basesteencenter.org Substance abuse services for teens and adults Assessments & Outpatient Counseling Groups for teens, men and women Medicaid accepted

Child & Family Services of Northwestern Michigan

(231) 347-4463 3434 M119 Suite F, Harbor Springs, MI 49740 www.cfs.org Adoption Services Foster Care Placement Counseling License Foster Homes

Harbor Hall, Inc.

(231) 347-5511; Toll-Free (888) 880-5511 704 Emmet St., Petoskey, MI 49770 www.harborhall.com Short Term and long term residential treatment for adult males Sub-Acute detoxification services for adult males Transitional living for graduates adult males **Outpatient Services: Locations** in Petoskey and Cheboygan Services for adult and adolescents, male and female Individual, group and family therapy Assessments- substance use and behavioral health Gaming Addiction Services Health Professional's Recovery Program Women's Wellness Programing **Treatment Court Participation**

Love INC, Love In the Name of Christ

(231) 331-8700
P.O. Box 927, Petoskey, MI 49770
www.loveinc.org
Love INC provides phone assessments to help care for neighbors in need in holistic ways including pointing them towards collaborating agencies, churches, and individuals.

North Country Community Mental Health

1420 Plaza Dr., Petoskey, MI 49770 (231) 347-6701 Emmet 06250 M66 North, Charlevoix, MI 49720 (231) 547-5885 CHX 24-Hour Crisis Help Line: 877-470-4668 Individual and group therapy for adults Assertive Community Treatment Community support services including Case Management, Petoskey Club (psychosocial), Supported Employment services & Residential services Infant Mental Health Services Office-based child and family therapy Home-based therapy for children and families Parenting Groups Community and family support services for persons with developmental disabilities Psychiatric services for adults and children **Emergency Services**

Safe Families for Children

(231) 215-1645
www.safe-families.org
SFFC helps parents experiencing a temporary crisis by providing a loving family with whom their children may stay until the crisis has passed. SFFC also helps connect the parents in crisis to existing resources in the community to help them get back on their feet. Safe Families is a free service and is non-coercive. Parents maintain full custody of their children throughout the duration of the hosting.

Women's Resource Center of Northern Michigan

(231) 347-0067 423 Porter, Petoskey, MI 49770 www.wrcnm.org 24-Hour crisis and information line: (231) 347-0082, (800) 275-1995 Safe Home emergency shelter for survivors of domestic abuse and their children Counseling/advocacy services for current and past survivors of domestic abuse, sexual assault, child abuse, child sexual assault/ abuse, stalking and harassment Quality educational programming for children ages 2-1/2 to 10: preschool and before/ after school programming year round Weekly playgroups for families/caregivers with children under five

Prevention programming for schools and community: sexual assault, domestic/ dating abuse and healthy relationships Great Start Readiness Program (GSRP)

for eligible 4-year-olds

Gold Mine Resale Shops provide gently used, affordable goods and vouchers for survivors, fire victims and special circumstances Educational and Employment

Services, Working Wardrobe Support groups: domestic abuse, sexual assault

Information, referrals and speakers on a variety of topics related to services the agency provides

Support groups for survivors of domestic abuse and sexual assault

Call Women's Resource Center of Northern Michigan for times and locations in Petoskey, Mancelona and Gaylord, at (231) 347-0067.



Additional Counseling & Crisis Service Resources:

Department of Health and Human Services (see Government & Legal Services)

Hospice (see Health Services)

- Little Traverse Bay Bands of Odawa Indians (see Native American Services)
- Northwest Community Action Agency (see Housing & Utility Assistance Services)

EDUCATION & PARENTING SERVICES

Education

Charlevoix-Emmet ISD

(231) 547-9947, www.charemisd.org
08568 Mercer Blvd., Charlevoix, MI 49720
Alternative education programs, including a teen parent program
Special education services (birth to age 26)
Early Childhood Special Education Services and Programs
Early On Northwest (birth to age 3)
Great Start Readiness Program (4 yr. old tuition free preschool)

Antrim County Area Schools:

Central Lake Public Schools (231) 544-3141, www.clps.k12.mi.us/

Ellsworth Community School (231) 588-2544, www. ellsworth.k12.mi.us

Ebenezer Christian School (231) 588-2111, www. ebenezerchristian.org

Charlevoix County Area Schools:

Beaver Island Community School (231) 448-2744, www. beaverisland.k12.mi.us

Boyne City Public Schools (231) 439-8190, www.boyne.K12.mi.us

Boyne Falls Public School (231) 549-2211, www.boynefalls.org

Charlevoix Montessori (231) 547-9000, www.cma.edu

Charlevoix Public Schools (231) 547-3200, www.rayder.net

Concord Academy Boyne (231) 582-0194, www. concordboyne.com

East Jordan Public Schools (231) 536-3131, www.ejps.org

St. Mary School (231) 547-9441, www. stmaryschoolcharlevoix.com

Emmet County Area Schools:

Alanson Public Schools (231) 548-2261, www. alansonvikings.net

Concord Academy Petoskey (231) 439-6800, www. concordpetoskey.com

Harbor Light Christian School (231) 347-7859, www. harborlightchristian.org

Harbor Springs Public Schools (231) 526-4545, www.harborps.org

Pellston Public Schools (231) 539-8682, www. pellstonschools.org

Petoskey Seventh Day Adventist (231) 347-6651, petoskeymi. adventistchurch.org

Public Schools of Petoskey (231) 348-2100, www. petoskeyschools.org

St. Francis Xavier School (231) 347-3651, http:// school.petoskeysfx.org/

St. Michael Academy (231) 881-9025, www.stmichaelrca.com

North Central Michigan College (231) 348-6600, www.ncmich.edu

Tuition FREE Preschool

(800) 443-5518, www.greatstartforkids. com/Preschool.html

Tuition Free Preschool Programs are available throughout Charlevoix, Emmet and northern Antrim Counties. These Tuition Free Preschool programs are the Great Start Readiness Programs operated by local school districts and community partners and the Head Start Programs operated by the Northwest Michigan Community Action Agency and the Little Traverse Bay Bands of Odawa Indians. Families with children ages 3 and 4 are encouraged to call 1-800-443-5518 to learn about the programs and to complete an application. Programs do have eligibility and prioritization requirements.

Great Start to Quality

www.GreatStartToQuality.org Looking for child care or preschool? Great Start to Quality is Michigan's state-wide searchable database of all licensed early learning programs.

Great Start to Quality Northwest Resource Center

(877) 614-7328 www.GreatStartToQuality.org Helping support providers and educators improve the quality of their programs and care, the Great Start to Quality Northwest Resource Center serves Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford counties.

Child & Parenting Services

Ages & Stages Questionnaire (ASQ)

www.nwhealth.org/agesandstages

Ages & Stages is a screening toolkit designed for parents and others for children from birth to age five. It is free, confidential, helps parents and caregivers know what to expect, builds new skills, identifies developmental concerns, and can be done online from home!

Big Brothers Big Sisters of Northern Michigan

(231) 313-7323
523 W. Jefferson, Petoskey, MI 49770
www.bigsupnorth.com
Develop and nurture one-to-one (adultchild) mentoring relationships for kids ages 6-18 with a caring adult mentor. Mentors provide support, guidance and opportunities on a consistent basis to help a child achieve greater self-confidence, develop stronger relationships, and achieve educational success.

Child Abuse Prevention and Education Council

(231) 753-8511

www.UpNorthChildAbuseCouncil.org childabusecouncil@gmail.com

Our local council distributes literature on child development, parenting, and prevention. Our annual conference is held each April on issues regarding the mental and physical well-being of children. We celebrate Parenting Awareness Michigan in March with the "What Makes Your Family Strong?" essay and drawing contests, and recognize individuals who go above and beyond to positively impact the lives of children in our community. Please contact us for more information.

Diaper & Paper Pantries Report Child/Adult Abuse and Neglect: (855) 444-3911

Antrim Baby Pantry St. Anthony's Catholic Church 209 Jefferson, Mancelona 231.587.8401 2nd & 4th Thur. 11:30 a.m. – 4 p.m.

BC Diaper Pantry Christ Lutheran Church 1050 Boyne Ave., Boyne City (231) 582.9301 2nd Sat. 10 a.m. – noon

Charlevoix Diaper Pantry First Congregational Church 101 State Street, Charlevoix (231) 547.5752 2nd Mon. & 2ndThur. 10 a.m. – noon

NM Diaper Pantry 8791 McBride Park Court, Petoskey 231.347.8852 1st & 3rd Fri. 9:30 – 11 a.m.

Cross of Christ Paper Pantry 1450 E. Mitchell Street, Petoskey (231) 347.5448 2nd Thur. 5 – 6:30 p.m. 4th Thur. 9-10:30 a.m.

Mom & Tots Center 9100 Pleasant Hill Rd, Ellsworth (231) 588.2200 Tues/Wed/Thurs 10-4, 1st Tues 10-7

Early Head Start

(231) 548-1240 ext.2, http:/ www.nmcaa.net

The NMCAA Early Head Start program is a home visiting program serving expectant mothers and children birth to three years. During weekly home visits, activities are provided to help your child learn and grow. Socialization opportunities are available through playgroup experiences. Please call for more information!

Great Start Collaborative & Great Start Parent Coalition (877) 866-3714

www.greatstartforkids.com & www.whatmakesyourfamilystrong.com The Great Start Collaborative identifies local needs, and implements research based strategies to assure a coordinated system of community resources and support for young children and their families. One of our major priorities has been the implementation of the Strengthening Families Model that promotes 5 Protective Factors to make families strong. Every event, project, or training addresses and builds these 5 Protective Factors in families: Parental Resilience; Social Connections: Knowledge of Parenting & Child Development; Concrete Support in Times of Need; and Social and Emotional Competence of Children.

Great Start Parent Coalition

Great Start Parent Leadership Council

FreeCycle Book Project

FreeCycle Halloween Costume Exchange

Early Childhood Networking Nights (Parent & Caregiver Education)

- Parenting Awareness Month Events
- Early Childhood Professional Development & Collaboration

Strengthening Families Protective Factors Campaign

Libraries

All area residents should have a library dedicated to serving them. To find out if you are eligible for a free card at a given library, call the one that is closest to you; it may not be your library, but they can refer you to the one that is. Area libraries have many FREE programs for children from birth to 18 and adults as well. Call or check their web sites. Holding a card at a given library usually isn't necessary to attend their public programs.

Alanson Area Public Library (231) 548-5465, http://joomla. uproc.lib.mi.us/Alanson/

Bliss Branch (231) 537-2927, www. mackinawareapl.michlibrary.org

Beaver Island District (231) 448-2701, www. beaverisland.michlibrary.org

Boyne District Library (231) 582-7861, www.boynelibrary.org

Charlevoix Public Library (231) 547-2651, www. charlevoixlibrary.org

Crooked Tree Boyne Falls (231) 549-2277, www. crookedtreelibrary.org

Crooked Tree Walloon (231) 535-2111, www. crookedtreelibrary.org

Harbor Springs (231) 526-2531, www. harborspringslibrary.org

Jordan Valley District Library (231) 536-7131, http://jvdl.info/

Mackinaw Area Public Library (231) 436-5451,

www.mackinawareapl.michlibrary.org

Pellston Branch (231) 539-8858, www. mackinawareapl.michlibrary.org

Petoskey District Library (231) 758-3100, www. petoskeylibrary.org

Continued on page 10

Education & Parenting Services

Continued from page 9

Mothers Keepers

(231) 622-9640 MothersKeepers.org

Mothers Keepers matches trained volunteers from the community to families with infants (under age 1) in Emmet and Charlevoix Counties. Services provided include light housekeeping, accompaniment to doctors appointments, entertaining older children so mother can rest, connection to local resources of interest, and others. Service is free to families with infants regardless of income.

Moms & Tots Center

(231) 588-2200 9100 Pleasant Hill Rd., Ellsworth, MI 49729 www.thegoodsam.org Tuesdays-Thursdays: 10am-4pm 1st Tuesdays: 10am-7pm Equipping mothers with the means needed to raise happy, healthy children. Assists clients by providing a nurturing safe environment to prepare clients for motherhood and parenting. Baby Resource Closet: Providing mothers with baby necessities on a monthly basis. Earn While You Learn Program: Education classes where hours spent learning can earn families larger baby

equipment like car seats, cribs, etc. Pregnancy Resource Center: Services include pregnancy tests, pregnancy information, adoption information, abortion alternatives, post abortion support, STI information, abstinence education, maternity clothes, peer counseling, and community referrals and resources.

GED Access Point

MSU Extension

Charlevoix County (231) 348-1770 3434 Harbor-Petoskey Rd., Harbor Springs, MI 49740 www.msue.msu.edu/emmet

Www.msue.msu.edu/emmet
Community Leadership Development
Conflict Management
Community Decision Making Process
Community Based Entrepreneurship
New Venture and Innovation Counseling including natural resource, green energy and food business enterprise education
Youth Development Programs
Citizenship and Community Service and Life Skill Development Programs
Parent/Caregiver Education
Building Healthy Communities
Chronic Disease Management and Prevention
Healthy Eating and Physical Activity

Charlevoix County 4-H

(231) 582-6232
319 B North Lake St., Boyne City, MI 49712
www.msue.anr.msu.edu/ county/info/charlevoix
Spring/Summer/Fall 4-H Programs:
Recreation Soccer, Swimming, Sailing, Tennis, Community
Service, Animal Science
Summer 4-H Camps:
Exploration Days: College Prep Experience, Soccer Camp

Emmet County 4-H

(231) 348-1770
3434 M119, Petoskey, MI 49770
www.msue.msu.edu/emmet
Youth Development, Volunteer
Development and Training, Leadership Training, Animal Science, Citizen and Community Service, Exploration Days: College Prep Experience.

YMCA of Northern Michigan

(231) 348-8393, www.ymcanm.org 523 W. Jefferson, Petoskey, MI 49770 The Y is for youth development, healthy living, and social responsibility. Some of our programs include summer day camp, after school childcare, youth sports & enrichment, STEM programs and so much more. At the Y, no family is turned away for an inability to pay. Our Financial Assistance program offers opportunities for all children to learn, grow and thrive.

Additional Education, Child, & Parenting Service Resources:

- Department of Health and Human Services (see Government & Legal Services)
- Disability Network of Northern Michigan (see Disability Services)
- Health Department of Northwest Michigan (see Health Services)
- Little Traverse Bay Bands of Odawa Indians (see Native American Services)
- Northwest Michigan Community Action Agency (see Housing & Utility Assistance Services)
- North Country Community Mental Health (see Health Services)
- Safe Families For Children (see Counseling & Crisis Services)
- The Salvation Army (see Housing & Utility Assistance Services)
- Women's Resource Center of Northern Michigan (see Counseling & Crisis Services)

For More Information Contact

1-800-443-5518



として



SEOR PRE

- Your family may be eligible for tuition free preschool
- Taking applications for children ages 3 and 4 before December 1, 2020

Now taking

applications for

the 2020-2021

school year

- Families and children of all abilities
- rammes and children of all abili are encouraged to apply

These materials were funded in whole or in part under a grant awarded by the Michigan Department of Education.

C 0

PLANNED PARENTHOOD IS...

birth control STI testing & treatment HIV prevention pregnancy options sex education wellness exams morning after pill sexual health cancer screenings LGBTQ+ health pregnancy testing HPV vaccine HEALTH CARE.





1003 Spring St., Petoskey | 231-347-9692 Book your appointment online at PPMI.org





- Supports Catholic Education by assisting St. Francis Xavier School in keeping tuition at a reasonable cost.
 - Partnering with Saint Vincent de Paul, assists families who are in need.
 - Supports Area Missions/Giveaways by donating loads of clothing & shoes
 - Donates to Benefits/Silent Auctions
 - Donates Books/items to Schools & Various Children's Programs & MORE

Volunteers needed!

18,000 Sq ft of Shopping Area ... It's Huge!!!

New Beginnings Resale is a Ministry of Holy Childhood Church

MONDAY-FRIDAY 9-6 SATURDAY 9-5 • 650 W. Conway Rd, Harbor Springs 348-2980 • https://newbeginningsresale.com Email: nbthrift@sbcglobal.neff



PROVIDING COMPREHENSIVE OBSTETRICAL SERVICES

Including:

- On-site Labs
- Breast Health Exams
- Family Planning
- Infertility Treatment
- MonaLisa Touch Laser
- Gyn Evaluations, Cancer Screening & Pelvic Disease/Pain Treatment
 - Dr. Mary Ivey Dr. Joe Sypniewski Dr. Kara Cockfield Dr. Kendra Johnson Dr. Emma Rodgers Dr. Tim Wilcox

560 W Mitchell St #210 Petoskey MI 49770 231.487.2340 • 866.229.3894 bayviewob.com

Providing Essential Services for FAMILES







Counseling/Advocacy

- Domestic Abuse
- Sexual Assault
- Child Abuse/Sexual Assault

Children's Services

- Children's Learning Center
- Project FREE Preschool
- Free Community Playgroups

Educational and Employment Services

- Academic Advising
- Career Guidance
- Educational Scholarships

Violence Prevention

• Programs for schools, businesses and organizations

Gold Mine Resale Shop

- Supports WRCNM services
- Two locations in Petoskey: 1878 N. US-31, (231) 348-7908
 1002 Emmet St., (231) 347-3970
- Gold Mine North open Fridays until 8pm during the summer!

SERVING NORTHERN MICHIGAN SINCE 1977



WOMEN'S RESOURCE CENTER OF NORTHERN MICHIGAN, INC.

24-Hour Help and Information Line (231) 347-0082 • (800) 275-1995 info@wrcnm.org • wrcnm.org

Antrim, Charlevoix, Cheboygan, Emmet and Otsego counties

Food Assistance



Manna Food Project

(231) 347-8852 8791 McBride Park Ct., Harbor Springs, MI 49740 www.mannafoodproject.org Food distribution Center of Antrim, Charlevoix, and Emmet counties, Food Rescue Program & Food 4 Kids Backpack Program

Antrim County Senior Meals Commission on Aging

1622 N M-88, Central Lake Mon. – Fri. 9 a.m. 2 p.m. Reservations Required (231) 544-6687, Age 60+

Commission on Aging Sacred Heart Church

143 Charles St., Elk Rapids Tues. – Fri. 9 a.m. 1 p.m. Reservations Required (231) 264-6490, Age 60+

Commission on Aging Community Center

122 E. State St., Mancelona Mon. – Fri. 9 a.m. 1:30 p.m. Reservations Required 231.587.9131, Age 60+

Commission on Aging

308 E. Cayuga, Bellaire Mon. – Fri. 11:15 a.m. 1:30 p.m. (231) 533-8703, Age 60+

Mancelona Community United Methodist Church

301 Hinman, Mancelona Tuesday 5 – 6 p.m.

Charlevoix County Pantries Boyne Valley Pantry

Thursday 2-5 p.m. (231) 468-4612 3031 Main St., Boyne Falls



Seventh Day Adventist

Monday 5:30-7 p.m. (231) 582-0151 326 North Park, Boyne City

Good Neighbors Food Pantry

Tuesdays 10 a.m.-12 p.m. and 2-5:30 p.m. (231) 497-8677 624 State St., Boyne City

Bible Baptist Church

1st and 3rd Thursday 6-7 p.m.; call for emergencies (231) 547-4300 05855 M-66 North, Charlevoix

Charlevoix Community

Monday 10-11:45 a.m. & 5:30-7:15 p.m., 1st Thursday of the month from 10 – 11:45 a.m. (231) 237-9490 100 West Hurlbut, Charlevoix

Care & Share

Tuesday 3-6 p.m.; Thursday 9 a.m.-12 p.m. (231) 536-7423 205 Water St., East Jordan

Green Sky Hill Indian UMC

08484 Green Sky Hill Road Sunday 9 – 10 a.m. (231) 459-8067

Jordan Rivers

Every other Friday 2-4 p.m. (231) 649-4312 01273 Advance Rd., East Jordan

Lighthouse Lunch

United Methodist Church 104 State St., Charlevoix Mon. & Thur. 11:30 a.m. – 1:30 p.m. (231) 547-8040

Safe Haven Breakfast Club

Community Reformed Church Petoskey Ave. and Meech, Charlevoix Tues. & Fri. 8 – 10 a.m.

Charlevoix County Soup Kitchens Community Reform Church / Safe Haven Tuesday & Friday 8-10 a.m. US 31 & Meech, Charlevoix

East Jordan Community Center

Monday-Friday 12-12:30 p.m. (231) 536-7831 951 Mill St., East Jordan

Third Day Fellowship

Monday & Thursday 2-6 p.m. (231) 547-8040 United Methodist Church, 104 State St., Charlevoix

Charlevoix County Senior Meals

Boyne Area Senior Center Monday- Friday 12-12:30 p.m. (231) 582-6682 411 Division St., Boyne City

Charlevoix Senior Center

Monday –Friday 12-12:30 p.m. (231) 547-5391 06906 Norwood Rd., Charlevoix

East Jordan Senior Center

Monday – Friday 12-12:30 p.m. (231) 536-7831 951 Mill St., East Jordan

Emmet County Pantries

Nazarene Church Wednesday 4-5:30 p.m.

(231) 548-5462 7489 Mission Rd., Alanson

Jesus is Lord Pantry

2nd and 4th Tuesday 12-3 p.m. (231) 347-3618 06072 US 31 North, Bay Shore

Harbor Springs Community

Monday 9:30am-12 p.m. (231) 526-2017, ext. 43 150 West Main (enter through double doors on 3rd Street), Harbor Springs

The Manna Pantry

Tuesday 9 a.m.-12 p.m.; call for emergencies (231) 347-8852 8791 McBride Park Ct., Harbor Springs

Pellston Community

Wednesday 5-6:45 p.m. (231) 638-3568 161 Highway 31, Pellston

First Christian Church

Monday 10 a.m.-12 p.m. (231) 347-6181 320 Monroe, Petoskey

Salvation Army

Monday - Friday 9-11:00 a.m. (231) 347-3531 712 Pleasant St., Petoskey

St. Francis/Brother Dan's

Tuesday 9 a.m.-12 p.m.; call for emergencies (231) 347-7423 415 State St., Petoskey

Cross of Christ Church

2nd Thursday 5-7 p.m.; 4th Thursday 9-11 a.m. (231) 347-5448 1450 East Mitchell St., Petoskey * Paper and Personal care pantry only

Emmet County Soup Kitchens First Presbyterian Church

Thursday and Sunday 12-1 p.m. (231) 347-4792 501 East Mitchell St., Petoskey **First Christian Church** Lunch meal Monday 11:30 a.m.-12:30 p.m. (231) 347-6181 308 Monroe, Petoskey

Nazarene Church

Wednesday 4-5:30 p.m. (231) 548-5462 7489 Mission Rd., Alanson *Serve soup only

St. Francis/Brother Dan's

Lunch meal Tuesday 12-1 p.m. (231) 347-7423 415 State St., Petoskey

United Methodist Church

Wednesday 6-6:45 p.m. (231) 347-2733) 1804 E. Mitchell, Petoskey



Emmet County Senior Meals

Harbor Springs Friendship Center Monday – Friday 12 p.m. (231) 526-6061 305 W. Main, Harbor Springs

Huber/Brutus Senior Center

Wednesday and Friday 12 p.m. (231) 529-8803 6436 E. Brutus Rd., Brutus

Pellston Senior Center

Monday, Tuesday, Thursday 12 p.m. (231) 539-8201 6274 W. Edgar, Pellston

Friendship Center of Emmet County

Monday – Friday 12 p.m. (231) 347-3211 1322 Anderson Rd., Petoskey

Salvation Army

Friday 6:00 p.m. (231) 347-3531 712 Pleasant St., Petoskey

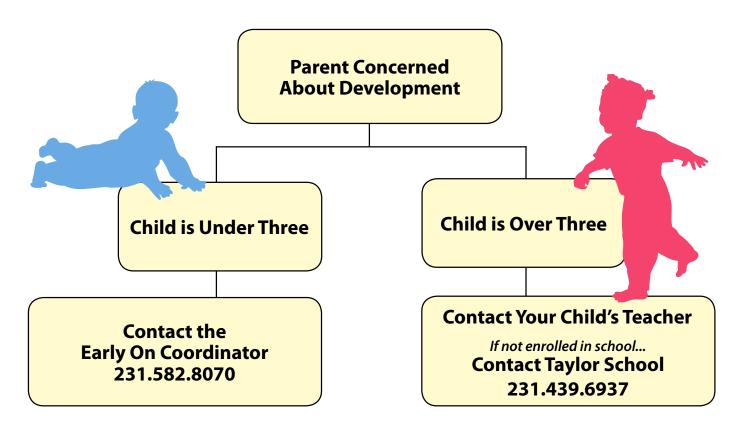
For Diaper Pantries, see Education and Parenting

Additional Food Assistance Resources:

Department of Health and Human Services (see Government & Legal Services) Little Traverse Bay Bands of Odawa Indians (see Native American Services) Northwest Community Action Agency (see Housing & Utility Assistance Services) Salvation Army (see Housing & Utility Assistance Services) Health Department of Northwest Michigan WIC (see Health Services)

Concerned about your child's development?

Charlevoix-Emmet Intermediate School District provides services to children birth to age six with developmental delays or disabilities.







Great Start to Quality

The Great Start to Quality Northwest Resource Center congratulates the early care and learning programs in Charlevoix, Emmet, and northern Antrim counties participating in Great Start to Quality. We thank you for your commitment to ongoing quality!

Great Start to Quality is Michigan's early childhood quality rating and improvement system. Programs participating in Great Start to Quality are working above and beyond state licensing requirements and are supported by early childhood consultants to provide children and families with high standards of care, safety, professionalism, and early learning.

Great Start to Quality programs are rated on a 1-5 star level based on statewide quality standards, with 5 being the highest rating.

For a complete list of all licensed programs and more information on star ratings, visit **GreatStartToQuality.org** or call the Great Start to Quality Northwest Resource Center at **1-877-614-7328**.

*Programs with GSRP next to their name are participating in the state funded Great Start Readiness Program for four year olds and have a rating of 3 stars or higher.



These programs are committed to high quality early learning!

ALANSON

- Alanson Stretch Kindergarten Extended
- Kimberley Givens
- Michelle Greenacre
- NMCAA Preschool GSRP

BOYNE CITY

- Boyne City Preschool GSRP
- Melissa Casper
- Early Learners Program GSRP
- Leasa Friedrich
- Toddlerville Daycare
- NMCAA Preschool GSRP

BOYNE FALLS

• Boyne Falls School – GSRP

CENTRAL LAKE

- Central Lake Public Schools
- NMCAA Preschool GSRP

CHARLEVOIX

- Bright Beginnings GSRP
- Michelle Holecheck
- NMCAA Preschool
- Northern Explorers Child Development Center
- Jennifer Pittman
- Kristina Prevo
- Melissa Swanson
- Saint Mary Pre K

EAST JORDAN

- East Jordan Elementary GSRP
- NMCAA Preschool

ELLSWORTH

Ellsworth Community School – GSRP

HARBOR SPRINGS

- Ashley Hall
- Blackbird Preschool GSRP

PELLSTON

- Bear Cub Child Care Center
- Pellston Elementary GSRP

PETOSKEY

- Children's Learning Center GSRP
- Lisa's Day Care Anna Lisa Bechaz
- Elizabeth Jerichow
- NMCAA Preschool
- NMCAA Preschool, Ottawa GSRP
- Northern MI Community Child Development Center
- Petoskey Children's Nursery

Health Services

Beaver Island Rural Health Center

(231) 448-2275 37304 King's Hwy., Beaver Island www.biruralhealth.org Open Monday – Friday by appt., 24 hr. Urgent Care

Boyne Area Free Clinic

(231) 582-4605
624 State St., Boyne City, MI 49712
Open Fridays 8 a.m. – 4 p.m.
Primary and urgent care for the uninsured and the under-insured

Community Health Center of Northern Michigan

(231) 348-9900 3434 M-119, Suite C., Harbor Springs, MI 49740 www.alconahealthcenters.org www.facebook.com/ alconahealthcenters Hours: Monday - Friday 8am - 5pm Primary Care Services: Patient-Centered Medical Home offering healthcare for the entire family Health education Case Management Behavioral health counseling Low-cost medications Laboratory services Dental care by referral Insurances accepted: Medicaid, Medicare, Northern Health Plan, Blue Cross/ most commercial insurances Services offered regardless of ability to pay. Special discounts available based on income Health Insurance Marketplace enrollment assistance Medicaid enrollment assistance

Dental Clinics North

(877) 321-7070

Catering to patients with Medicaid, Delta Healthy Kids, Northern Dental Plan, Low Income/uninsured, all private insurance

East Jordan 601 Bridge St., East Jordan, MI 49727 (866) 878-6551

Mancelona 205 Grove St., Mancelona, MI 49659 (866) 878-3553

Petoskey

3434 M-119, Suite B, Harbor Springs, MI 49740 (866) 878-6556

East Jordan Family Health Center

(231)536-2206 601 Bridge St., East Jordan, MI 49727 www.ejfhc.org

- Hours: Monday Friday: 8 a.m. 6 p.m.; Saturday 9 a.m. – 1 p.m.
- East Jordan Family Health Center is a certified Patient Centered Medical Home offering primary health care services for the entire family, from newborn through geriatric. We believe all patients should receive high quality healthcare, regardless of their income or ability to pay. East Jordan Family Health Center offers a Sliding Fee Discount Program, based on family size and income and accepts Medicaid, Medicare, Healthy Michigan Plan and most commercial insurances. Services available onsite: Primary Care for all ages, Referral Services, Pharmacy Services (also with convenient drivethru service), X-Ray, Mammography, Laboratory Services (Provided by DBML) Behavioral Health Services, Case Management, Health Education, Medicaid Enrollment Assistance, Health Insurance Marketplace Enrollment Assistance, Prescription Assistance

Health Department of Northwest Michigan

3434 Harbor-Petoskey Rd., Suite A, Harbor Springs, MI 49740 220 W. Garfield, Charlevoix, MI 49720 Program/Appointment Information (231) 547-0295 or 1 (800) 432-4121 www.nwhealth.org Women, Infants, and Children Nutrition Program providing free food and fluoride varnish WIC Clinics located in Boyne City, Beaver Island, Charlevoix, Harbor Springs, and Pellston Immunizations for children and adults free or reduced costs Maternal and Infant Health Program- Home visits for pregnant and parenting families Children's Special Health Care Services-Payment and Care Coordination for special needs children Children's Health Access Program (CHAP) Early Childhood Behavioral Health Healthy Kids and MIChild Insurance for pregnant women and children enrollment assistance Healthy Families Northern MI Home Visiting (ages 0-4) Family Planning- birth control methods

Family Planning- birth control methods and services based on ability to pay Breast and Cervical Cancer screening

for women 40-64 free if you meet income guidelines



WISEWOMAN

provides cholesterol screening and healthy lifestyle support Colorectal Cancer screening Dental Health Clinics for children and adults; reduced fees may be available through the Northern Dental Plan Hearing and vision screening for all children preschool through age 18 Lead testing for free or reduced cost HIV counseling and testing Home Health and Hospice Services Hornet Health Center at Pellston Middle/High School provides FREE nursing and mental health Rambler Wellness Center at Boyne City Elementary and Middle School provides FREE nursing and mental health services Prescription assistance Health Insurance Marketplace enrollment assistance

Medicaid and Healthy Michigan Plan Enrollment Assistance

McLaren Northern Michigan

(800) 248-6777

- 416 Connable Ave., Petoskey, MI 49770 www.mclaren.org/northern
- McLaren Northern Michigan offers a full range of services representing nearly every medical and surgical specialty. Whether we are providing care in our hospital, a specialty clinic, or through our home care, McLaren Northern Michigan will provide health care as we expect for our own family.
- Specialists travel all over northern Michigan to deliver care close to home in: Alpena, Beaver Island, Charlevoix, Cheboygan, Gaylord, Grayling, Hillman, Houghton Lake, Indian River, Newberry, Onaway, Oscoda, Rogers City, St. Ignace, Sault Ste. Marie, and Tawas.

Munson Healthcare Charlevoix Hospital

(231) 547-4024 14700 Lake Shore Dr., Charlevoix, MI 49720 www.munsonhealthcare.org/charlevoix Munson Healthcare Charlevoix Hospital is a 25-bed acute care community hospital offering a wide array of inpatient and outpatient services to Charlevoix, northern Antrim, and Emmet counties. The hospital with its over 400 employees is part of the large Munson Healthcare system. The expertise of excellent doctors and staff makes it possible to meet many of the primary and specialty care needs of the area residents.

The emergency department is staffed 24 hours a day, 7 days a week and urgent care services are offered from 10am to 8pm everyday (including weekends and holidays). The hospital also has satellite offices in Boyne City and East Jordan. Munson Healthcare Boyne Area Health Center, Munson Healthcare Boyne Rehab Center, and Munson Healthcare Jordan Valley Rehab Center offer local residents non-emergency care and rehabilitation right in their hometown.

Munson Healthcare Boyne Area Health Center

223 N. Park St., Boyne City, MI 49712 (231) 582-5314

Munson Healthcare Boyne Rehab Services

197 State St., Boyne City, MI 49712 (231) 582-6365

Munson Healthcare Jordan Valley Rehab Center

100 Main St. #9, East Jordan, MI 49727 (231) 536-1451

Planned Parenthood of West and Northern Michigan

(231) 347-9692 1003 Spring St., Petoskey, MI 49770 www.ppmi.org Annual gynecological exams, including pap, pelvic, and breast exams

Birth control consultation

Birth control distribution on site, including the following methods: pills, rings, Depo-Provera injections, emergency contraceptive, IUD's, diaphragms, and non-prescription methods

Diagnosis and treatment of sexually transmitted infections

Diagnosis and treatment of urinary and vaginal infections

HIV testing and counseling

PrEP services

Pregnancy testing and options

Midlife services – evaluation for hormone therapy

Smoking cessation therapies

HPV vaccinations

Comprehensive sexuality education classes

Resources for teens and parents

Online appointment scheduling

Online digital tools and apps

Can bill most health insurances, if you don't have insurance, please call for more information

Pregnancy Care Center of Petoskey

(231) 348-3388 2206 Mitchell Park Drive, Unit #9 Petoskey, MI 49770 www.petoskeypcc.org Pregnancy confirmation Pregnancy options counseling Education Supplies Community resources After abortion care

Safe Families

(231) 421-6494 Address: 1055 Carriage Hill Dr. Ste. 2, Traverse City, MI 49686 Serving families in crisis in Grand Traverse, Charlevoix and Emmet counties Safe-families.org Bethany.org/safefamilies Safe Families for Children is a network of families who volunteer to care for vour children for as long as you need. Our goal is to keep your family intact. Once you feel like you and your home environment is stable and healthy we'll work with you to reunite your family as soon as possible. As the parent (or legal guardian), you maintain full custody of your children. And you are encouraged to participate in decisions regarding their care while they are being hosted. Our aim is to form a partnership between you and the volunteer families and see the Host Family as extended family. We encourage the relationship to continue even after your children return home to provide you with lasting support.

Hospice

McLaren Home Care's Hospice

Serving northern Michigan & the eastern Upper Peninsula (800) 342-7711 www.mclaren.org/northern

Hospice of Michigan (800) 247-5181



Additional Health Service Resources:

Department of Health and Human Services (see Government & Legal Services) Little Traverse Bay Bands of Odawa Indians (see Native American Services) North Country Community Mental Health (see Counseling & Crisis Services) MSU Extension (see Education & Child Services) Veterans Affairs (see Veteran Services)

<u>Employment</u> <u>Services</u>

Kelly Services

(231) 347-2963 1147 North US 31 Hwy, Petoskey, MI 49770 www.kellyservices.us

Northern Staffing Service

(231) 347-3144 2235 East Mitchell Rd., Petoskey, MI 49770 www.northernstaffingservices.com

Northwest Michigan Works!

(231) 347-5150 2240 Mitchell Park Dr., Suite B, Petoskey, MI 49770 Monday, Tuesday, Thursday 8 a.m.-5 p.m. www.networksnorthwest.org As the workforce development arm of Networks Northwest, Michigan Works! is a one-stop center for anything pertaining to employment and training. These services include: Job Seeker Services which includes resume assistance, career and training information, interest assessments, job search assistance, and employer services. Michigan Works! also provides Learning Labs for adult individualized instruction, virtual assistance, increasing job skills, and obtaining a GED. Learning Labs Hours: Monday and Thursday 8 a.m.-5 p.m.; Tuesday and Wednesday 9 a.m.-6 p.m.

PMP Personnel Services, INC.

(231) 347-9500 1170 Bay View Rd., Petoskey, MI 49770 www.pmppersonnel.com

Additional Employment Service Resources:

Disability Network of Northern Michigan (see Disability Services) Little Traverse Bay Bands of Odawa Indians (see Native American Services) Michigan Rehabilitation Services (see Disability Services) Veterans Affairs (see Veterans Services) Women's Resource Center of Northern Michigan (see Counseling & Crisis Services)

<u>Government</u> <u>& Legal Services</u>

Department of Health and Human Services Antrim, Charlevoix-Emmet

(231) 348-1600 2229 Summit Park Dr., Petoskey, MI 49770 www.michigan.gov/mdhhs Medicaid assistance Healthy MI Plan Food assistance program Adult Protective Services Child Protective Services Home heating assistance Adult in-home help State Emergency Relief Program Family Independence Program State Disability Assistance Child Development and Care Program

Family Court

Juvenile delinquent cases Neglect and abuse cases Foster care placement

Emmet County Family Court

(231) 348-1765 200 Division St., Petoskey, MI 49770

Charlevoix County

Family Court (231) 547-7215 301 State St., Charlevoix, MI 49720

Legal Services of Northern Michigan

(888) 645-9993 or (989) 705-1067 1349 South Otsego Ave., Unit 8, Gaylord, MI 49735 Free legal assistance and representation to low income residents Age 60 and older may qualify regardless of income Civil cases only – no criminal or traffic No cases involving suing for money

Northern Community Mediation

(231) 487-1771 415 State St., Petoskey, MI 49770 www.northernmediation.org Mediation services as an alternative to litigation

Divorce & domestic relations, parenting time, custody & guardianship, breach of contract, landlord / tenant, professional / client, consumer / merchant, employer / employee, real estate, Civil rights, neighborhood issues, public policy, ordinance & statute, special education, school attendance program, Restorative Practices in schools, child abuse & neglect program, victim offender reconciliation program, preventative shoplifting program

Probate Court

Charlevoix County 301 State St. (Second Floor) Charlevoix, MI 49720

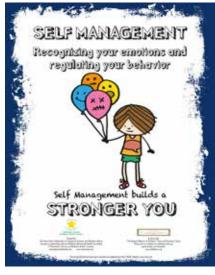
(231) 547-7214

Emmet County

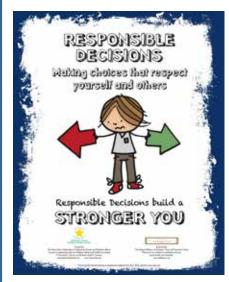
200 Division St. Petoskey, MI 49770 (231) 348-1764 Guardianship and Conservator, Mental Health proceedings, Adoption, Mediation, Wills/Estates.

Social Security

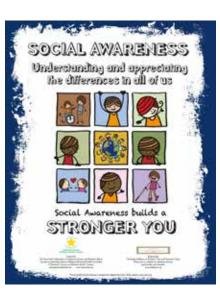
(800) 772-1213 308 State St., Petoskey, MI 49770 www.socialsecurity.gov Benefits for age 65+ Assistance for disabled persons



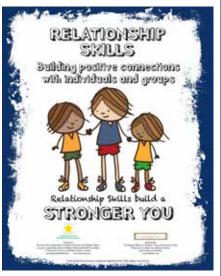
Social and Emotional Skills are as important as ABC's and 1, 2, 3's. Babies need relationships with loving adults to learn these skills. Loving relationships also help babies' brains to grow and develop.



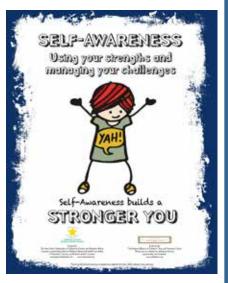
Social and Emotional Health is a child's ability to form strong relationships with others, express and manage emotions, explore the world around them and problem-solve.



Children that do not have social and emotional skills are less prepared to learn in school and more likely to display troubling behavior and have difficulty making friends.



Children need help from adults to learn how to get along with others and manage their feelings. Safe and loving relationships with parents and caregivers are crucial to social and emotional health for all children.





Avoid the *STRESS* of going to court.

Avoid the *EXPENSE* of litigation.

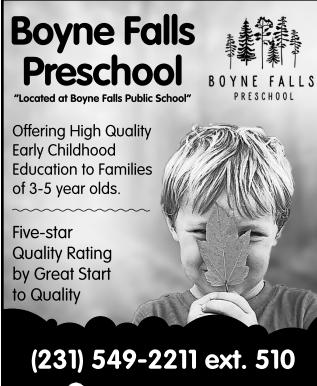
Think NCM: NORTHERN COMMUNITY **MEDIATION**

Call 231.487.1771 Email jane@northernmediation.org

Visit the NCM website www.northernmediation.org

The mission of Northern Community Mediation is to help people meaningfully resolve conflicts in Charlevoix and Emmet Counties.





@boynefallspreschool

Superflex

rofessional DTICAL

Burns Professional Building Petoskey **OPTICIANS** David Dziak • Allen Rosinski M-F 8:30-5:30 Sat. 9:00-Noon

(231) 487-0171 PN-816489-1 www.professionalopticalpetoskey.com

PN-796604-1





Early Head Start is a home visiting program designed to support you as your child's first and most important teacher! Families with children of all abilities are encouraged to apply. Call to hear about how this program can benefit your child and family!

Please call Jeanette Hibbler for further information or to schedule an application appointment: 231- 548-2261 ext 1206

Playgroups are also offered monthly!

PN-797390-1

Housing & Utility Assistance

If you are homeless or experiencing a housing crisis, please call (844) 900-0500 for assistance.

Definition of Homeless according to McKinney-Vento Legislation:

- The law says that a child or youth without a fixed, regular and adequate residence is homeless. It does not matter how long the child or youth has been without a home. It also does not matter if the child or youth is living with a parent or is separated from parents. Under the Act, students are homeless if they are:
- Living with a friend, relative or someone else because they lost their home or can't afford a home
- Staying in a hotel or motel
- Living in an emergency or transitional shelter or a domestic violence shelter
- Staying in substandard housing
- Living in a car, park, public place, abandoned building or bus or train station
- Awaiting foster care placement
- Living in a campground or an inadequate trailer home
- Abandoned in a hospital; or living in a runaway or homeless youth shelter

Homeless Liaisons for Char-Em ISD:

Alanson: Dean Paul (231) 548-2261 Beaver Island: Judith Gallagher (231) 448-2744x301 Boyne City: Mary Hickman (231) 439-8256 Boyne Falls: Melissa McGuiness (231) 549-2211 Central Lake: Mary Spyhalski (231) 544-3141 Char-Em ISD: Tory Thrush (231) 582-8070 Charlevoix: Travis Garrett (231) 547-8159 Charlevoix-Montessori: (231) 547-9000

Northwest Michigan Habitat for Humanity

(231) 348-6926, www. northwestmihabitat.org 1840 M119, Harbor Springs, MI 49740 Homeownership Program: Offers opportunity for homeownership to people whose income is 30%, or at least \$20,000 (whichever is greater), to 60% of the area's median income. An applicant's credit does not need to be perfect, nor have a certain credit score at the beginning. We have Housing Counseling and Education classes available. Individuals and families qualify based on level of need, income, location, and their willingness to partner with Habitat. Home Repair Program: Offers interior,

exterior and landscaping repairs on a 0% interest loan for qualified individuals who own their own home. Applicant income must fall between 30-60% of the area's median income. Eligible repairs can include roofs, structural damage, porch repair, electric, plumbing, HVAC, handicap accessibility, siding, painting, weatherization, and energy efficiency. If you have a repair outside of these items, please call for additional information. ReStore: Offers reusable household goods and building products at a discount.

Joppa House Women's Transitional Home

(231) 547-8040 or (231) 330-2643 PO Box 174, 801 State St., Charlevoix, MI 49720 http://joppahouseministries.org Joppa House, a sister ministry of Third Day Fellowship & Outreach is a faith-based transitional home for women and children who are homeless or facing homelessness. *Residency is through an application and interview process. Contact the office or visit our website for more information.*

Nehemiah Project

(231)347-0363 Ex.0
Homeless Shelters – two facilities located in Petoskey. For housing, first call the intake line at (844) 900-0500.
Nehemiah House (For men)
(231) 347-0363 Ex 2
36 Bridge St., Petoskey, MI 49770
Mary Margaret House (For women and children)
(231) 439- 5667 Ex 3
40 Bridge St., Petoskey, MI 49770

Northern Homes Community Development Corporation (231) 582-6436

P.O. Box 86, 1048 E. Main St., Boyne City, MI 49712
Provide Financial and Homebuyer Education Workshops
Provide foreclosure prevention services
Help families to purchase and rehab a home with down payment and closing cost assistance and loan/grant funds to rehabilitate the home after purchase
Provide affordable rental apartments at Maple Village Apartments in Petoskey
Income based senior housing at Meredith Manor in East Jordan

Northwest Michigan Community Action Agency

(231) 347-9070 (800) 443-5518 2240 Mitchell Park Dr., Unit A, Petoskey, MI 49770 www.nmcaa.net Child Development: Early Head Start (0-3 years); Head Start (3-5 years); MI School readiness (4 years old) Community Education: Financial Fitness Workshops, Energy Conservation Instruction, Information and Referral: Homeownership Counseling and Education: Budget counseling/credit repair Free tax preparation Housing: Affordable Housing Development, Home repair and Rehabilitation, weatherization, homeownership programs Monthly and Quarterly Food Distributions, Staples for Income-Eligible Residents at local distribution sites



Housing & Utility Assistance

Asset Building programs: Individual Development Accounts Section 8 Family Self-Sufficiency Program

- Emergency Services: Advocacy and Case Management for Homeless, Limited Crisis Payment for Heating and Utilities Foreclosure and Eviction Prevention Assistance
- Community Connections: Fatherhood Initiative, Meals on Wheels-Keep the Wheels Rolling Fundraiser, Numerous Community Partnerships

Salvation Army

(231) 347-3531
712 Pleasant St., Petoskey, MI 49770
www.sapetoskey.org
Emergency Financial Assistance: Rent, Utility, Disaster, Holiday;
Children's Programs: After school, Watermelon parties, Field trips, Summer camp, Adventure Corps
Pantry: Mon-Fri 9-11 a.m. Community Dinners: Fri at 6 p.m. Ministry Services: Sunday school 10 a.m., Sunday worship 11 a.m., Luncheons, Prayer meetings, Tea parties, Bible study, Adult and Senior camps, Book club, Youth activity group for teens. Thrift Store: Mon-Sat 9 a.m. - 5 p.m., 1615 Clarion Avenue (231) 347-8500.

Third Day Fellowship Womens' Emergency Shelter

(231) 547-8040 or (231) 330-2643 PO Box 174, 104 State St., Charlevoix, MI 49720 www.3dfellowship.org Seasonal emergency shelter for women from November 1st

TrueNorth Community Services

(231) 355-5880
6308 S. Warner Ave., Fremont, MI 49412
www.truenorthservices.org
Heat and energy assistance for income eligible individuals and families.
May call or go online for an application.

Additional Housing & Utility Assistance Resources:

Department of Health and Human Services (see Government & Legal Services) Little Traverse Bay Bands of Odawa Indians (see Native American Services) Women's Resource Center of Northern Michigan (see Counseling & Crisis Services)

NATIVE AMERICAN SERVICES

Little Traverse Bay Bands of Odawa Indians

www.ltbbodawa-nsn.gov (231) 242-1400 7500 Odawa Circle, Harbor Springs, MI 49740

Human services:

Protective [Adult and Child] Services Foster Care/Adoption Foster Home Licensing Family Preservation Low Income Energy Assistance **Community Service** Block Grant Childcare Assistance **Burial Fund USDA-Food** Distribution Program Hearing Aid Assistance Survivor Outreach Services Youth Services

Natural Resource Department and **Environmental Protection** Health Clinic Dental Clinic Gijigowi-Bib Skaa Bi Me Human Resources Mental Health and Substance Abuse Communications Housing Department Tribal Court Tribal Law Enforcement Elder's Department Maternal Child Health -Healthy Start/Family Spirit Program



Department of Civil Rights (517) 335-3165

Michigan Indian Legal Services (800) 968-6877

SUPPORT GROUPS

Divorce Care

www.divorcecare.org,

Free encouragement e-mails; 13-week group using DVDs & discussion to help those who are separated or divorced. See website for information on local groups.

Financial Peace University

www.daveramsey.com/fpu 9-week course to help people take practical steps towards greater peace with their finances. See website for information on local groups.

Grief Share

www.griefshare.org

Free encouragement e-mails; 13-week group using DVDs & discussion to help those who are grieving the loss of a loved one. See website for information on local groups.

Single & Parenting

www.singleandparenting.org Help center resources; 13-week group using DVDs & discussion to help single parents and grandparents. See website for information on local groups.

Al-Anon Club of Charlevoix

(231) 675-9184 www.charlevoixalano.org For meeting schedule please visit website

Disability Beyond Barriers

Third Fridays at 11:00am 820 Arlington Avenue, Petoskey Contact Info: Faith (231) 347-9325 Disability Network: (231)-922-0903 or (866) 869-8600

Friendship Centers of Emmet County Council on Aging Alzheimer's Disease/ Dementia Support

Second Wednesdays 2-3:30 p.m. Petoskey Library

Caregiver Support

Fourth Thursdays 1:30-3 p.m. Petoskey Library

Low Vision Support

First and Third Wednesdays 11:30am-1:00pm Petoskey Library

Parkinson's Support

Fourth Wednesdays 2-3:30 p.m. Petoskey Library

Adult Grief Support

First Tuesdays 6:30 p.m. Community Reformed Church, Charlevoix Second Tuesdays 6:30 p.m. Greenwood Cemetery Office Bldg. Community Room, Petoskey

Teen Grief Support (Ages 13-17)

Monthly in Charlevoix Call office, (231) 547-7659 for information. Parental consent is required for participation.

McLaren Northern Michigan The Compassionate Friends, Safe Harbor Chapter

Third Mondays 7-8:30 p.m. First Presbyterian Church 501 E. Mitchell, Petoskey (231) 487-4825 This self-help support groun

This self-help support group, staffed by those who have suffered similar losses, is especially created for those grieving the death of a child. Parents, grandparents, and siblings can benefit from this non-denominational organization.

Grief and Loss Support Group

Every Thursday 1-2:30pm and Third Thursdays 5-6:30 p.m. 1 Hiland Drive, Petoskey (231) 487-5643

Diabetes Support Group

Second Mondays 7-8 p.m. 820 Arlington Avenue, Petoskey (231) 487-3118

MS Support Group

Third Wednesdays 6:30-8 p.m. (no meetings Jan or Feb) 820 Arlington Ave., Petoskey (231) 439-0973

Cancer Support Group

Thursdays 6-7:30 p.m. 820 Arlington Ave., Petoskey (231) 487-4015 or acherry@northernhealth.org

Cancer Caregivers Support Group

Second and Fourth Thursdays 6-7:30 p.m. 820 Arlington Ave., Petoskey (800) 248-6777

Stroke and Brain Injury Support Group

Second Tuesdays 6-7:30pm Contact in advance for location (231) 549-1388 or gmcelgunn@charter.net Contact in advance for location. A safe environment for survivors of traumatic brain injury or stroke. Patients and caregivers share challenges and learn in a compassionate setting.

Survivors of Suicide Loss Support Group

Second Tuesdays 6:30-8 p.m. Even months: 1 Hiland Drive, Petoskey Odd Months: 411 E. Division St., Boyne City

Just For Us Support Group

First Tuesdays 6:30-8:30 p.m. 820 Arlington Avenue, Petoskey, MI (231) 347-5136

This support group provides a support network and information to help women through the diagnosis and treatment of breast cancer and a support system for women with all other cancers.

Northern Michigan Autism Association Family Support Group

Third Wednesdays 5:30-7 p.m. (Subject to cancellations for holidays etc.) 820 Arlington Ave., Petoskey (231) 330-5757 or www.northernmichiganautism.org

Support Groups for Survivors of Domestic Abuse

Support groups are for past or present abuse survivors. Survivors meet with a Women's Resource Center counselor before attending their first group. Petoskey: Mondays at 6pm (231) 347-0082 Mancelona: Wednesdays at 10 a.m. (231) 587-8891 Gaylord: Wednesdays at 1 p.m. (989) 731-0918 For more info call the group location directly

West Michigan Alcoholics Anonymous District 13

(231) 348- 5005 Email: info@wmaad13.org www.wmaad13.org For meeting schedule please visit website

Philanthropy & Volunteerism

Char-Em United Way

(231) 487-1006 www.ceuw.org, info@ceuw.org

- Char-Em United Way provides support to local programs addressing individual and family needs, in coordination with local non-profit agencies. Char-Em United Way provides funding for 211, preschool scholarships, Imagination Library books, after school programs, Big Brothers/Big Sisters, and foster grandparents, among many other wonderful programs.
- United Way does not provide financial assistance to individuals, but works with other agencies to improve the lives of people in Emmet and Charlevoix Counties. We bring people together to work on community problems such as public transportation and affordable housing, and affordable or available childcare.

Dolly Parton's Imagination Library,

a project of Char-Em United Way, is a service free for families. The Imagination Library mails a book each month to any child in Charlevoix and Emmet Counties under the age of five and registered for the program. Children are registered by parents, daycare providers, and through other community agencies that work with young children. This program encourages early literacy, a determinant of future school and life success.

FamilyWize, is a prescription discount card provided by Char-Em United Way. These cards are saving people in Charlevoix & Emmet counties money every day. People save money on prescriptions, over two hundred fifty thousand dollars in an average year! To get a card or learn more call (231) 487-1006.

Charlevoix County Community Foundation

(231) 536-2440, www.c3f.org PO Box 718, 301 Water St., East Jordan, MI 49727 Mission Statement: "To enhance the quality of life in Charlevoix County, now and for generations to come, by building permanent charitable endowment from a wide range of donors, addressing needs through grant making, and providing leadership on matters of community concern."

Petoskey-Harbor Springs Area Community Foundation

(231) 348-5820
616 Petoskey St.,
Suite 203,
Petoskey, MI 49770
www.phsacf.org
Mission Statement: "To improve the quality of life to all people of Emmet County, by:
Connecting donors with community needs; Building a permanent source of charitable funds to serve our area; Addressing a broad range of community issues through innovative grant-making; Championing philanthropy and active citizenship."

Additional Philanthropy & Volunteerism Resources:

American Red Cross (see Counseling & Crisis Services) Hospice (see Health Services) Northwest Michigan Habitat for Humanity (see Housing & Utility Services) Women's Resource Center of Northern Michigan (see Counseling & Crisis Services)



Aging Services



The Area Agency on Aging of Northwest Michigan (800) 442 1713 or (231) 947-8920

1609 Park Dr., Traverse City, MI 49686 www.aaanm.org

Information and Assistance, Options Counseling, Medicare/Medicaid Assistance Program, MI Choice Waiver Program, Care Management Program, Healthy Aging Programs such as Personal Action Toward Health classes for diabetes, chronic illness and pain, Fall prevention programs, Caregiver training and support.

Charlevoix County Commission on Aging

(231) 237-0103 218 W. Garfield Ave., Charlevoix, MI 49720 www.charlevoixcounty.org

- Congregate Meals at Senior Centers in Boyne City, Charlevoix and East Jordan
- Dining Out Meal Program on Beaver Island
- Home Delivered Meal Programs throughout the County
- In-home Respite, Homemaking and Personal Care
- Monthly Foot Care Clinics at each Senior Center and in-home for homebound seniors

Medicare D Counseling

Information and Referral

- Socialization and Activities at each Senior Center
- Seniors Ride Free (Charlevoix County Transit) 60 + Charlevoix Residents

Friendship Centers of Emmet County Council on Aging

(231) 347-3211 or (888) 347-0369 1322 Anderson Rd., Petoskey, MI 49770 www.emmetcoa.org

Transportation; Congregate meals at senior centers in Brutus, Petoskey, and Pellston; Meals on Wheels; Retired Senior Volunteer Program: In-home Homemaker, Personal Care and Respite Care: Medicare Medicaid Assistance Program; Hearing tests and blood pressure screening; Eveglass adjustments; Foot care at senior centers and in-home for homebound seniors; Massage therapy; Fitness programs; Support groups: Low Vision, Alzheimer's, Parkinson's, and Caregivers; Senior Project Fresh; Durable medical equipment loan closet; Senior Essential Needs Fund; Information and Referral; Computer Assistance; Activities and Special Events.

Senior Centers and Meal Site Locations

Beaver Island Community Center 26466 Donegal Bay Rd. Beaver Island, MI 4978 (231) 448-2022

Boyne Area Senior Center 411 E. Division St. Boyne City, MI 49712 (231) 582-6682

Charlevoix Senior Center 06906 Norwood Rd. Charlevoix, MI 49720 (231) 547-5361

East Jordan Community Center 951 Mill Street East Jordan, MI 49727 (231)536-7831

Huber Senior Center 6436 E. Brutus Rd. Brutus, MI 49706 (231) 529-8803 Petoskey Senior Center 1322 Anderson Rd. Petoskey, MI 49770 (231) 347-3211

Pellston Senior Center 6274 W. Edgar Pellston, MI 49769 (231) 539-8201

McLaren Adult Day Services

(231) 348-0771 One Hiland Dr., Petoskey, MI 49770 www.vitalcare.org Caregiver Respite- ability for caregiver to take a break, run errands, work, etc. Alternative to nursing home placement for the client- daytime program Nursing and personal care Social and physical activities Transportation to and from the Center Nutritional snacks and meals Scholarships available

Bay Bluffs - Emmet County Medical Care Facility (231) 526-2161

www.baybluffs.org

Bay Bluffs - Emmet County Medical Care Facility is a place close to home where people of all ages come together in a caring environment. We provide many services from short-term rehabilitation to long-term resident care.

Villa at the Bay

(231) 344-6600 www.villaatthebayhc.com Nursing home and assisted living facility.

Grandvue Medical Care Facility

(231) 536-2286 www.grandvue.org Offering person-centered longterm care, memory care and short term rehabilitative care

Boulder Park Terrace

14676 Upright St. Charlevoix, MI 49720 (231) 547-1005

Hospice Services: Please turn to the Health Services section

Additional Aging Service Resources:

Department of Health and Human Services (see Government, Legal, Services) Little Traverse Bay Bands of Odawa Indians (see Native American Services) Disability Network of Northern Michigan (see Disability Services)

DISABILITY SERVICES

Disability Network/Northern Michigan

(866) 869-8600 415 E. Eighth St., Traverse City, MI 49686 www.disabilitynetwork.org

Our mission is to promote personal empowerment and positive social change for people with disabilities. We serve individuals with any type of disability, addressing the needs of the whole person to achieve a more balanced life. We provide assistance with housing, employment, transportation, education/transition, accessibility, long term supports, advocacy, and peer support. We also partner with businesses, governments, and other organizations to address issues with housing, transportation, employment, and accessibility.

Michigan Rehabilitation Services (MRS)

(877) 901-9179 Toll Free or (231)-348-1620 2229 Summit Park Drive Petoskey, MI 49770 http://www.michigan.gov

Michigan Rehabilitation Services (MRS) partners with individuals and employers to achieve quality employment outcomes and independence for individuals with disabilities. MRS assists persons with disabilities to prepare for, find, and keep a job.

Additional Disability Service Resources:

Aging and Disability Resource Collaborative of Northwest Michigan (see Aging Services) Department of Health and Human Services (see Government & Legal Services) Northwest Michigan Habitat for Humanity (see Housing & Utility Assistance Services) North Country Community Mental Health (see Counseling / Crisis Services Services) Veterans Affairs (see Veteran's Services)



Michigan Alliance for Families

(800) 552-4821

www.michiganallianceforfamilies.org

Michigan Alliance for Families provides information, support, and education to families of children and young adults with disabilities and special education needs, from birth to age 26. The Alliance also helps parents to become more active in their child's school as a way of improving educational services and outcomes, while helping parents understand the rights of their children and to effectively communicate and advocate for their children's needs. Connect with Michigan Alliance for Families to if you have a question about your child's special education program, want to talk to another parent, or are interested in finding a workshop near you. info@ michiganallianceforfamilies.org

Bergmann Center, Inc

(231) 547-2979

08855 Martin Rd., Charlevoix, MI 49720 www.bergmanncenter.org

The Mission of Bergmann, Inc. is to provide services that enable individuals with mental and physical challenges the opportunity to become active involved members of the community.

BOYNE DISTRICT LIBRARY A great place for Kids!

Come explore our hands-on mural and put on a show in our puppet theater!

Books for Birthdays

Kids, come to the library on your birthday and we'll give you a new book!

Free activities:

Story time

Every Tuesday morning at 10 a.m.

For preschoolers and their siblings Crafts, songs, stories and fun

Toddler Tales and Tunes Every Monday at 9:30 a.m.

For ages O-3 and their caregivers; fun songs and interactive stories.

For more information, contact the library at

District District

www.boynelibrary.org or 231-582-7861, and like us on Facebook.

PN-804045-1

Transportation Services

Charlevoix County Transit

(231) 582-6900 www.charlevoixcounty.org/county_transit Charlevoix County Transit provides safe, affordable and friendly demand-response public transportation for Charlevoix County residents.

Straits Regional Ride (Emmet County)

(231) 597-9262 or (231) 597-0175
Toll Free (866) 731-1204
Fax # (231) 597- 0178
Monday – Friday 6am-5pm
www.cheboygancounty.net/straits-regional-ride-100/
Straits Regional Ride provides services in Cheboygan, Emmet and Northern Presque Isle Counties. Buses run flexible routes within many communities along the way and will pick up or drop off at your front door. Please call 24 hours in advance to find out times and locations of routes in your community.

Emmet County Transit - EMGO

The EMGO/SRR bus service currently operates five days a week, Monday through Friday. Buses run from Petoskey, Mackinaw City, Harbor Springs to multiple locations in Emmet County with flexible routes within many communities along the way.
FOR INFORMATION, CALL DISPATCH Monday through Friday, 6 am – 5:30 pm 231-597-9262 or 231-597-0175
Toll Free: 1-866-731-1204 https://www.emgoride.org

Additional Transportation Service Resources:

Friendship Centers of Emmet County Council on Aging (see Aging Services)

Veteran Services

American Legions: www.legion.org

Patriot's Place

(989) 448-2260

www.goodwillnmi.org/homeless-housing/patriot-place Patriot Place is Northern Michigan's only Veterans Transitional Housing Community for male veterans who are experiencing homelessness. Unlike a temporary emergency shelter, veterans in need will have the opportunity to live independently with support services for up to two years.

Veteran's Affairs

One stop resource for information for veterans on benefits and assistance, health and medical assistance, and education and work resources.

Charlevoix County

Director John Hess (231) 547-7220, www.charlevoixcounty.org

Emmet County

Director Rick Wiertalla (231) 348-1780, www.emmetcounty.org

Veterans Justice Outreach

(989) 732-7525 ex. 15235 Healthcare for homeless veterans.

Veterans Crisis Lines

Veterans Crisis Hotline: (800) 273-8255 Press 1 Veterans Crisis Line Text: Text to 838255 Veterans Chat Line:

www.veteranscrisisline.net/ChatTermsOfService.aspx

The Veterans Crisis Line connects veterans in crisis and their families and friends with the Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text.

Veterans of Foreign Wars:

www.vfw.org Boyne City (231) 582-3447

Tragedy Assistance Program for Survivors (TAPS)

24 Hour Grief Helpline: (800) 959-8277 www.taps.org/survivors

TAPS offers compassionate care to all those grieving the death of a loved one serving in our Armed Forces by providing comfort and hope through a national peer support network and connection to grief resources, all at no cost to surviving families and loved ones.

Additional Veteran Service Resources:

Disability Network of Northern Michigan (see Disability Services) Northwest Community Action Agency (see Housing & Utility Assistance Services) American Red Cross (see Counseling & Crisis Services) Hospice (see Health Services)



Protective Factors



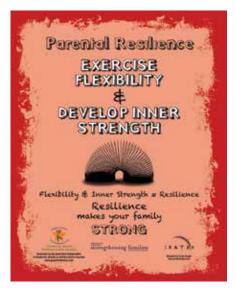
Parent connections allow you to learn from each other, share the joys and frustrations of parenting, and receive concrete supports!



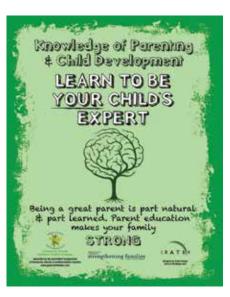
Parents have a lot to juggle! Remember that asking for help and getting the resources your family needs buffers your child from stress and allows them to reach their potential.



Seek information on how to help your child stay safe and reach their potential. Charlevoix, Emmet & Northern Antrim Counties are rich with opportunities for parents to learn from experts and each other.



"It's not only children who grow. Parents do too. As much as we watch to see what our children do with their lives, they are watching to see what we do with ours."



MANY NEEDS. ONE NUMBER.

GET CONNECTED TO THE HELP YOU NEED... QUICKLY, EASILY AND CONFIDENTIALLY.

When there's a crisis, where do you turn? If it's a life-threatening emergency, you call 911. But what if you can't pay your electric bill? Or you need childcare? Or legal help? Now you call or text 211.

United Way has partnered with area organizations and companies who offer free or discounted social services to provide you a fast, easy way to get the specific help you need...as quickly as possible!

WHY 211?

- IT'S FREE Just call or text and you talk to a real person who will connect you to real answers.
- IT'S FAST Just by calling or texting, you're quickly connected to the help you need.
- IT'S COMPREHENSIVE 211 has partnered with virtually all area companies and organizations offering social services...so you get the answers you need.
- IT'S CONFIDENTIAL You never have to provide your name...just your zip code.
- IT'S NATIONWIDE 211 is a national service so you can even offer help or support to others around the country.



